Department & Faculty:		Page: 1 of 5
Dept. of Built Environment		
Centre For Diploma Studies SPACE		
Course Code :Real Estate Agency Practice Total Contact Hours : 28 hours	(DDPF2342)	Semester: 2 Academic Session: 2012/2013

Lecturer :

Room No. :

Telephone No. :

E-mail :

Synopsis : This course is designed to enable students to acquire knowledge of the real estate

agency profession. The topics include introduction to the role of a Real Estate Agent (REA); background study; definition based on the VAE 81; the REA profession; the role of the VAE Act and the Board of Valuers, registration and procedure to becoming a registered agent; code of ethics and best practice of a REA; responsibilities and work scope; role and function of REA today; property listing; marketing strategies; consultancy works; closing deals and the legalities and procedures involved with property transactions. At the end of the course, students should be able to demonstrate their understanding on the theory and practice of a real estate agent. The students also should be well versed with the current rules and property market scenario in Malaysia. Through assignments and project work, students are led to develop skills to communicate effectively, to lead and cooperate as team members, be highly motivated, disciplined and ethical.

#### LEARNING OUTCOMES

By the end of the course, students should be able to:

No.	Course Learning Outcome	Programme Learning Outcome(s) Addressed	Taxanomy and KI levels	Assessment Methods
1.	Describe the requirement and procedure to become a registered estate agent as specified under the Valuers, Appraisers and Estate Agents Act 1981(VAE 81) and the Estate Agency profession and its career path.Define the role and responsibilities of REA to the principle and third party including code of ethics and best practice and types of agencies and the effect of existing guidelines on property agency.	PO1	C3	Project Test1, Test 2 Final Exam
2	Express ideas clearly and effectively as well as demonstrate understanding	PO4	P3 CS1-CS3	Project Presentation

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3	Practice ethics and values towards oneself and others	PO8	A3	Project	

3 Practice ethics and values towards oneself and others PO8 EM1-EM2 Project	3	Practice ethics and values towards oneself and others	PO8	E) (1 E) (2	Project	
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#### STUDENT LEARNING TIME

Teaching and Learning Activities	<b>Student Learning Time (hours)</b>
A. Face-to-face Learning  1. Lecture 2. Tutorial 3. Student Centered Learning	28 7 7
B. Self-Directed Learning  1. Non face-to-face: project and assignment  2. Revision  3. Assessment Preparation  C. Formal Assessment  1. Continuous Assessment: test  2. Final Exam	10 16 7 3 2
Total UNIVERSITI TEKNOL	OGI MALAYSIA 80

#### TEACHING METHODOLOGY

Lecture and Discussion, Co-operative Learning, Independent Study, Group Assignment

## WEEKLY SCHEDULE

Week 1 : 1.0 Introduction to Real Estate Agency

1.1 Background to Real Estate Agency

1.2 Real Estate Agency in Malaysia

Week 2 1.3 Definition estate agent and negotiators.

1.4 Defining the types of estate agency

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**Project** 1.5 Co-Broking

Submit week 12

Weeks 3 : 2.0 The Valuers, Appraisers and Estate Agents Act 1981

2.1 The registration procedure

Weeks 4 : 2.2 Ethics and code of conduct

2.3 Scale of Professional Fees

- calculation of commission

gross commission

net commission

- service tax

Weeks 5

3.0 ROLE OF A REA

3.1 Role of a REA

3.2 Function of a REANIVERSITI TEKNOLOGI MALAYSIA

3.3 Estate agents and other parties involved

Weeks 6 3.4 The responsibilities of a principal to the agent

3.5 The responsibilities of an agent to the principal

3.6 The responsibility of an agent to the third party

3.7 Fiduciary Duty

Weeks 7 4.0 Listing

4.1 The importance of listing

4.2 Strategies to getting the listing

**Test 1 Topic 1, 2, 3** 

Weeks 8 MID SEMESTER BREAK

Weeks 9 5.0 The process/work order of an estate agent

5.1 Collecting documents from client

5.2 Inspection

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Week 10 : 5.3 Market study

5.4 Advisory on property pricing

5.5 Advertising

Weeks 11 : 5.6 Securing potential buyers

5.7 Negotiating

5.8 Securing a purchaser

Weeks 12 : 6.0 The final stage of property transaction

6.1 The sale transaction process

6.2 Lawyer as stake holder

6.3 REA as stake holder

Weeks 13 : 6.0 Other Rules and Regulations

7.1 FIC guidelines on property ownership by foreigners LOGI MALAYSIA

7.2 Real Property Gains Tax

7.3 Stamp Duty Ordinance

Presentation

Project

Weeks 14 : 7.0 Marketing of Property

8.1 Marketing mix

8.2 Property marketing techniques

8.3 Marketing Strategy

8.4 Sales strategy

Test 2 Topic 4,5,6,7

Weeks 15 : 8.0 Setting up a REA

9.1 VAEA

9.2 Equiptment

9.3 Financial control

9.4 Staffing

9.5 Trust Accounts

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#### REFERENCES

- i. Laurel Mcadams, John E Cyr, and Joan M Sobeck (2008)Real Estate Brokerage (Real Estate Brokerage: A Management Guide), DEARBORN: Real Estate Education
- ii. Success as a Real Estate Agent, 2<sup>nd</sup> Edition, 2006, Marilyn Sullivan, Alpha.
- iii. The Real Estate Agents Business planner. Practical Strategies for maximising your success, 2005, Bridget Mc Crea, New York:Amacom
- iv. Valuers, Appraisers and Estate Agents ACT 1981 (ACT 242) & Rules, 15<sup>th</sup> December 2004, ILBS
- v. Malaysian Estate Agency Standards, 2005, The Board of Valuers, Appraisers, and Estate Agents Malaysia

#### **GRADING**

No.	Assessment	Number &	Each Assessment	Overall %	Taxanomy Bloom	Dates
1	Project TEKNO	OLOGI MA	UNIVERSI	TI TEKNO	LOGC3MAL	AYSIAWeeks 2
					EM1-EM2	
2	Test	2	10	20	C1-C3	Week 7 & Week 1
3	Presentation	1	5	5	P3 CS1-CS3	Week 9
4	Final Exam	1	50	50	C1-C3	
	Overall Total			100		